

THE REPUBLIC OF UGANDA MINISTRY OF HEALTH

National Couples HIV Counseling & Testing Communication Strategy 2009

Table of Contents

LIST OF ACRONYMS	3
FOREWORD	4
ACKNOWLEDGEMENTS	5
BACKGROUND AND RATIONALE	6
THE COMMUNICATION STRATEGY PROCESS	7
THEORETICAL FRAMEWORK	7
BEHAVIORAL ASPECTS OF HCT	8
BARRIERS TO HCT	8
FACILITATORS TO HCT	9
CAMPAIGN GOAL AND PURPOSE	12
CONCEPTUAL FRAMEWORK	12
TARGET AUDIENCE	14
PRIMARY TARGET AUDIENCES	14
SECONDARY TARGET AUDIENCE	14
AUDIENCE ANALYSES AND COMMUNICATION STRATEGIES	14
COUPLES WHO DO NOT KNOW EACH OTHER'S HIV STATUS	
HIV NEGATIVE CONCORDANT COUPLES	
HIV POSITIVE CONCORDANT COUPLES	
HIV DISCORDANT COUPLES	
HCT SERVICE PROVIDERS	
RELIGIOUS LEADERS	
IMPLEMENTATION ARRANGEMENTS	33
RESEARCH, MONITORING AND EVALUATION	34
REFERENCES	36
APPENDIX A: LIST OF CHCT COMMUNICATION STRATEGY PARTNERS	40

List of Acronyms

AIDS Acquired Immuno Deficiency Syndrome

ANC Ante Natal Care

ART Anti Retroviral Treatment

CHCT Couples HIV Counseling and Testing

EPPM Extended Parallel Process Model

HC Health Center

HCT HIV Counseling and Testing

HIV Human Immunodeficiency Virus

HSSP II Health Sector Strategic Plan II 2005/2006 – 2009/2010

NPAP National Priority Action Plan for the National Response to HIV and

AIDS 2008/09-2009/10

NSP National HIV/AIDS Strategic Plan 2007/2008 – 2011/2012

PMTCT Prevention of Mother to Child Transmission of HIV

RM&E Research, Monitoring and Evaluation

VCT Voluntary Counseling and Testing

VHT Village Health Team

Foreword

The 2004/2005 Uganda HIV Sero Behavioural Survey revealed a high incidence of HIV among married couples. Married persons account for an estimated 65% of new HIV infections, and discordant couples comprise up to 50% of these transmissions. Despite relatively high levels of knowledge around where to get an HIV test, the job of couple HIV counseling and testing (CHCT) remains complex. Less than 13% of men and women currently married have ever tested for HIV and received the results, and only 3.3% of married women and 4.3% of married men have done so in the last 12 months. Moreover, 90% of married women and 89% of married men do not know the HIV status of any of their partners or spouses.

This National Couples HIV Counseling and Testing Communication Strategy has been designed to guide the implementation of a national CHCT campaign in order to address these challenges. The strategy reflects the consensus of experts in the field of communication and CHCT. Its implementation is intended to lead to an increase in the proportion of couples who know their own and their partner's HIV status and make joint decisions to prevent or reduce HIV risk in their relationship.

The Ministry of Health appreciates the many contributions to this campaign made by everyone involved in the process. The collaboration to develop, by consensus, a strategy of this scope and depth is an outstanding achievement. MOH would like to thank particularly the Health Communication Partnership for its partnership in the preparation of this strategy. MOH also appreciates the United States Agency for International Development (USAID), the AIDS Information Centre (AIC) and the many partner organisations and individuals that were involved in developing this strategy.

It is my sincere hope that utilization of the communication strategy will greatly contribute to more couples in this country communicating about HIV/AIDS, testing together for HIV, and actively adopting practices that reduce the HIV risk in their relationship. I urge all partners to join in this CHCT movement. Your support is critical for the campaign's success.

Yours Sincerely,

Dr. Zainab Akol

PROGRAM MANAGER

STDs/AIDS Control Programme - Ministry of Health

Together we can achieve more.

Acknowledgements

The development of the Communication Strategy for Couples HIV Counseling and Testing has been a truly collaborative effort. We wish to recognize the following organizations and individuals for their invaluable support:

Ministry of Health, for their overall coordination and support of the campaign process: Dr. Zainab Akol, Michael Muyonga, Jane Nabalonzi, Sam Enginyu, Ruth Kawesa, Nina Lugumba, Dr. Alex Ario, and Dr. Musinguzi.

United States Agency for International Development (USAID), without whose technical and financial support this strategy and campaign would not have been possible: Sereen Thaddeus, Justine Mirembe, Robbinah Ssempebwa, and Andrew Kyambadde.

AIDS Information Centre, for their HIV counseling and testing presence and experience in the country that has so importantly informed this process: Dr. Raymond Byaruhanga, Francis Nahamya, Daniel Lukenge, and David Ntalaka.

Health Communication Partnership, for their technical support and leadership in the design of the communication strategy: Lillian Nakato, Jennifer Orkis, Ruth Musekura, and Cheryl Lettenmaier.

Through their attendance at review meetings and participation in subcommittees, the following partners have also been crucial in this process:

- Christian Children's Fund (CCF): Penninah Kyoyagala
- Center for Disease Control and Prevention (CDC): Nafuna Wamai
- · Infectious Diseases Institute (IDI): Dr. Alex Coutinho
- · National Medical Stores (NMS): John Baguma
- Mildmay: Dr. Namata
- Makerere/Mbarara University Joint AIDS Programme (MJAP): Edrine Namayanja,
 Dr. Jennifer Namusubo
- Population Services International (PSI): Sarah Mbabazi
- Reproductive Health Uganda (RHU): Linda Birungi, Demeter Namuyobo
- · Salama Shield: Karen Drysdale
- Strengthening HIV Counselor Training in Uganda (SCOT): Teddy Chimulwa, Janet Bahizi
- The AIDS Service Organisation (TASO): Nantume Sophie
- Uganda AIDS Commission (UAC): Rose Nalwadda
- Uganda Health Marketing Group (UHMG): Wilberforce Musolo
- United Nations Population Fund (UNFPA): Rosemary Kindyomunda
- World Health Organisation (WHO): Beatrice Crayhab, Dr. Innocent Nuwagira

All of your efforts are greatly appreciated.

Background and Rationale

According to the 2004-2005 Uganda HIV/AIDS Sero-Behavioural Survey, 6.3% of men and women age 15-49 who are currently in union are HIV positive, compared to 1.6% of those never in union (Uganda Ministry of Health & ORC Macro 2006). Furthermore, 5% of cohabiting couples are HIV discordant, with the male infected in 3% of couples and the female in 2%, with another 3% of cohabiting couples HIV positive concordant.

Within these couple relationships, multiple sexual partnerships are common, particularly among men. While only 2.6% of currently married women report having 2 or more sexual partners in the last 12 months, nearly one third (29.8%) of currently married men have had 2 or more partners. Furthermore, condom use among married couples is low. While 53% of never married women and 55% of never married men report condom use at last sex, only 3.5% and 4.8% of currently married men and women, respectively, used a condom at most recent sex.

Despite these realities, only 12.5% of currently married women and 12.7% of currently married men have ever tested for HIV and received the results, and only 3.3% of married women and 4.3% of married men have done so in the last 12 months. Incredibly, 90.1% of married women and 88.6% of married men do not know the HIV status of any of their partners or spouses (Uganda Ministry of Health & ORC Macro 2006).

In the midst of these challenges, HIV counseling and testing (HCT) providers, policy makers and experts cite the current state of the HCT context in Uganda as the most favorable it has ever been (Meeting to Review CHCT Strategy 2008). Through extended service delivery networks, more people are providing HCT services. Access to PMTCT and ART have increased, making HCT a first step rather than the last stop. Integration of services as a whole has been strengthened. There are more couples clubs, post-test groups, and PLHA networks in operation than years past. Community groups are better organized, and the Village Health Team (VHT) infrastructure is supportive for outreach. Funders, providers, policy makers, programmers and other stakeholders are ready and eager to collaborate.

The international community has taken a strong stance on the HIV epidemic. Target 7 of Millenium Develop Goal (MDG) 6, to combat HIV/AIDS, malaria and other diseases, is to have halted and begun to reverse the spread of HIV/AIDS by 2015. Uganda is one of several countries that made a commitment to address the recommendations of the International HIV Counseling and Testing Workshop held in Lusaka, Zambia in January 2008, which advocated for a renewed emphasis on innovation to improve the prevention benefits of HCT and capacity building for counselors to provide effective counseling for married and cohabiting couples (International HIV Counseling and Testing Workshop Report 2008).

Uganda's national policies call for accelerated HIV prevention. The Health Sector Strategic Plan II 2005/2006 – 2009/2010 (HSSP II) includes ambitious targets on increasing HIV prevention knowledge, reducing HIV prevalence, scaling up VCT, PMTCT, and ART services, increasing accessibility to information and services, and improving access and availability of condoms. Other such seminal documents, such as the National HIV/AIDS Strategic Plan 2007/2008 – 2011/2012 (NSP), the national Priority Action Plan for the National Response to HIV and AIDS 2008/09 – 2009/10 (NPAP), and those resulting from the 3rd Joint AIDS Review, 6th HIV/AIDS Partnership Forum, and Joint Review of the Prevention of Mother to Child Transmission of HIV and Paediatric AIDS Care Programmes establish similar goals. For World AIDS Day 2008, the country set the goal of testing 1 million Ugandans for HIV.

It is at this time of obvious need and within this conducive environment that stakeholders in Uganda are joining forces to design and implement a national communication campaign for Couples HIV Counseling and Testing (CHCT). The mass media campaign will be national in scope, with a service delivery component and intensified interpersonal and community mobilization approaches in 8 districts¹. This strategy addresses the communication aspects of the campaign.

As AIDS Information Centre (AIC) is the lead implementing partner, services will be offered as part of the campaign in the 8 districts with AIC stand-alone facilities: Kampala, Arua, Jinja, Kabale, Lira, Mbale, Mbarara, and Soroti.

The Communication Strategy Process

The campaign development process began with a literature review on the current context of HCT in the country; the major barriers and facilitators to uptake of HCT, and emerging issues in the HCT arena, including couples HCT, discordance, and disclosure (Orkis 2008). Literature was also reviewed on HCT campaigns implemented in other African countries, challenges, lessons learnt and major achievements. The Health Communication Partnership shared the literature review and the campaign concept note with HCT stakeholders in an extra-ordinary CT17 meeting on 24 June 2008.

As a result of this meeting, a smaller working group was formed to further develop the concept note. The revised concept note was again presented to the CT17 on 10th October 2008, at which point members proposed that Health Communication Partnership draft the communication strategy. Working group members met further to refine and finalize the strategy. For a list of CT17 and working group members, please see Appendix A.

Theoretical Framework

The Extended Parallel Process Model (Witte 1992) posits that when exposed to a health message, individuals will first assess the susceptibility and severity of the perceived threat. Low perceived susceptibility or severity will result in inaction; the individual will ignore the message if they deem it to be trivial or irrelevant. If the individual does feel at risk of a serious threat, they will then assess the extent to which the recommended behavior effectively prevents the threat (response efficacy), as well as the extent to which they are capable of performing the recommended behavior (self-efficacy). When these efficacy components are sufficiently high, the individual is likely to engage in the recommended behavior.

However, if the individual feels that the recommended behavior is unlikely to prevent the threat, or that they are unable to engage in the recommended behavior (low efficacy component), denial or avoidance result. Thus, health messages and campaigns must strike a careful balance between perceived susceptibility, severity, self-efficacy, and response-efficacy in order to be effective. The CHCT campaign will seek to achieve this balance based on the available evidence.

Behavioral Aspects of HCT

Low HIV Risk Perception

The most commonly cited reason for never having had an HIV test among all women (31.2%) and men (45.6%) 15-49 years is that they do not need to be tested or that they have a low risk of being infected with HIV (Uganda Ministry of Health & ORC Macro 2006). Uganda Demographic and Health Survey data corroborate lack of perceived risk of HIV infection as a major reason for not receiving a test. An estimated 21% of women and 23% of men perceive themselves to be at high risk of getting infected with HIV. Another 36% of women and 35% men perceive their risk as moderate, 18% of women, 17% of men perceive low risk and 12% of women and 13% of men think they have no chance at all of getting HIV (UBOS & Macro International 2007). In other words, perceived susceptibility to HIV infection is low.

A certain apathy seems to exist around HCT; people are unconcerned about their status. Eight percent of men and women report that HCT is not a priority. Thus, the perceived threat of HIV is not enough to warrant the recommended behavior of HIV counseling and testing.

Fear

Fear of knowing one's status, as well as the resulting consequences, is another major behavioral barrier. Sixteen percent of women and 9% of men do not want to know if they have the virus (Uganda Ministry of Health & ORC Macro 2006). Individuals are concerned not only about the health implications of receiving an HIV positive test result, but also about the reactions of their partners (separation, loss of income, physical abuse), family members (blame, neglect), and the community at large (gossip, discrimination).

Many couples are afraid to bring up the subject of going for counseling and testing with their partner, as they fear it will lead to arguments about infidelity. Couple communication around HIV is low; 83-84% of married men and women have not discussed AIDS with any spouses or partners (Uganda Ministry of Health & ORC Macro 2006). In relation to the Extended Parallel Process Model (see Theoretical Framework), perceived self-efficacy to initiate conversation about CHCT with one's partner, as well as one's confidence in their ability to handle the results of the test are low.

Lack of Knowledge

According to the UHSBS, approximately 20% of both men and women do not know where to go for an HIV test, and 11% of women and 7% of men have reported no knowledge of HIV testing (Uganda Ministry of Health & ORC Macro 2006). Furthermore, few people are aware of the benefits of HCT. Only 39% of women and 47% of men age 15-49 could name at least two of the following benefits: to be able to plan one's future, to avoid reinfection if one is already positive, and to learn to live positively with HIV/AIDS (Mukaire et al., 2004).

Structural and Economic Barriers

The cost of an HIV test is cited by 18% of women and 13% of men as a reason for never having had an HIV test (Uganda Ministry of Health & ORC Macro 2006). Distance to the testing site is also given as a reason for not testing by 3% of women and 5% of men.

Lack of Familiarity with Couples HIV Counseling and Testing

Couples HCT in particular faces its own unique challenges (Nwalika 2008). Uganda's current HCT policy is not so explicit on couples counseling and testing, and promotion for CHCT has been low. Providers and clients alike still think of testing as an individual process. Logistically, it is difficult to bring the couple together for HCT at the same time, given different work and home schedules. As with other aspects of health, male involvement is low.

Misconceptions

Importantly, many people do not realize couples can have different HIV test results. Misconceptions around discordance are highly prevalent in Uganda: 75% of both men and women incorrectly believe that if one partner is infected with HIV, the other partner always is, too (Uganda Ministry of Health & ORC Macro 2006). Very few clients or counselors are able to give accurate information about why HIV discordance exists (Bunnell et al. 2005). Clients' four dominant explanations of discordance are that the HIV negative couple member is actually infected; the virus was just taking time to show up in his/her blood; that some people are immune from HIV infection; that HIV infection is only through "rough" sex, and that HIV negative status was viewed as a reward from God. These explanations have the potential to undermine the motivation of discordant couples to engage in HIV risk reduction behaviors.

There is also a belief that monogamy is 'safe'. However, a faithful and/or married individual only knows if he or she is faithful, not necessarily whether or not his or her partner is equally monogamous. Thus, this conviction that being faithful reduces HIV risk is incomplete without taking into account the fidelity of one's partner.

Low Capacity to Provide CHCT

Lack of knowledge about where to go for CHCT, and low capacity of counselors to deliver effective counseling for couples are further barriers. Couples require specialized counseling; hence there is increased need to improve the capacity of counselors. Inadequate support services for couples following HCT reduces the potential long-term benefits of the service. A facility assessment conducted in preparation for this campaign revealed that health units are often understaffed, in some health facilities there are no staff trained in HCT, and referral mechanisms are inefficient (Okiira 2009). Breach of confidentiality by health workers was also given as a key reason why HIV testing services are shunned in the communities; people prefer outreaches to facility-based static HIV counseling and testing.

Facilitators to HCT

Knowledge of HCT

While approximately 20% of Ugandans do not know where to go for an HIV test, 80% do (Uganda Ministry of Health & ORC Macro 2006). According to the 2006 UDHS, knowledge around availability of HCT even higher: 82% of women age 15-49 and 87% of similarly aged men know where to get an HIV test (UBOS & Macro International Inc 2007).

Willingness to Test

Evidence from voluntary, routine, and home-based HIV counseling and testing acceptance studies indicates that willingness to test and acceptance of testing for HIV are exceptionally high in certain circumstances. In a study that systematically sought out household members of ART-eligible clients for HBHCT, 99% of household members accepted (Were et al. 2006). Of these, 95% had not tested previously (it should be noted, however, that these individuals accepted in the context of provision of ART). Another study to determine acceptance of routine counseling and testing (RCT) at Mulago national referral hospital found that 95% of those unaware of their HIV status or who had previously tested negative accepted to test (Nakanjako et al. 2007). Research out of Rakai found that 93% of the cohort initially requested HIV results, and 62% subsequently received their results and post-test counseling (Matovu et al. 2007).

These findings suggest that "low uptake of VCT should not necessarily be interpreted as lack of demand to know results" (Wolff et al. 2005), and implies that the removal of certain social, structural, and other behavioral barriers has the potential to increase HIV testing rates. Notably, public sector facilities offer counseling and testing services free of charge. Outreach can bring testing services closer to the home setting. Anecdotal evidence has shown that people are more likely to test when counselors unaware of partner relationships and unable to disclose status are brought in from other regions to conduct the counseling and testing.

Symptoms

Symptoms of a chronic illness often trigger testing, particularly when these symptoms are apparent to all, when symptoms do not respond to treatment, when symptoms impair one's ability to work normally, or when people know their partner had died of AIDS (Nsabagasani and Yoder, 2006). Oftentimes, friends or family members advise these individuals to go for testing. Hope of obtaining ARVs and resultant improvement also motivate testing; individuals know that ARVs would help them live longer.

Concern About Past Sexual Activity

Concern about past sexual activities is another motivating factor. These include past sexual experiences with a person who later died with conditions similar to AIDS, recent unprotected sex, personal anxiety over having multiple sexual partners, or concern over the condom "leaking." The potential to gain access to support services is also influential, as is concern about initiating or continuing a sexual relationship.

Children

Children can also motivate testing. An HIV positive caretaker typically wants to be able to plan for the future of the children in the event of their own sickness or death. Further, a parent's own HIV positive status may provide reason to have the child tested.

Targeted Promotions

Promotions that target couples with a two-for-one approach and pressure from young couples' families and churches to be tested before marriage have also been found as facilitators to CHCT (Painter, 2001).

Rights-Based HIV Counseling and Testing

Recently, there has been a move toward a rights-based approach to HCT, which emphasizes that both persons in a sexual relationship have equal rights and responsibilities for their mutual pleasure and protection (Dixon-Mueller and Germain, 2007). Individuals' sexual partners' right to protect themselves from HIV corresponds with an obligation to respect a partner's need to know and right to make informed sexual and reproductive health decisions. Clients might be motivated if they are told that they have an obligation to inform your partner if they are HIV positive, and that their partners have a right to protect themselves from HIV. Clients can lead informed, safe, and satisfying sexual lives based on respect for mutual rights and responsibilities.

Campaign Goal and Purpose

The overall program goal of CHCT in this country is to contribute to the reduction in new HIV infections in Uganda.

The communication purpose of the campaign is to:

- Empower couples to initiate and sustain communication around HIV and AIDS
- Encourage couples to seek HCT together
- Encourage HIV status disclosure among sexual partners
- Encourage couples to adopt and maintain positive health practices, including risk reduction strategies and health seeking behaviors
- Link HIV positive couple members to treatment, care and support

Conceptual Framework

The Conceptual Framework on the following page provides an overview of how, given the current context, the campaign will target different audiences with strategic communication interventions to lead to changes in knowledge and attitudes, behaviors and skills, ultimately contributing to the campaign goal.

CHCT Communication Campaign: A Conceptual Framework

	2	Communication of	CHCI COMMICATION CAMIDARION: A CONCEDIUAL FIAMONA	Idillewoin	
Context	Target Audience	e	Knowledge and Attitudes	Skills and Behaviors	Campaign Goal
	Before HCT				
	Couples who do	Radio spots, outdoor media,	Accurate knowledge of discordance	Increased self-efficacy to discuss	
	not know their HIV	print, branding of service	Knowledge that multiple partners	need to test with partner	
	status (1°)	delivery points,	increase HIV risk	Go for CHCT	
Low levels of HIV		video/audio/print testimonials,	Feel at risk of HIV	Disclose their HIV status to their	
usk perception		radio talk snows, community	ped ope's partner's HIV status	sexual parmer(s)	
Fear of knowing		availability of services	and one s partier s my status		
one's status	HCT service	CHCT training, pre/post test	Have the knowledge to counsel couples	Have the skills to counsel couples	
	providers (2°)	counseling aids, flipchart, client	effectively	effectively	
Low knowledge		request torms, radio distance	Willing to counsel couples		
of discordance		learning program, support supervision			Contribute to
Low levels of	Religious leaders	Orientations, talking points for	Accurate knowledge about campaign,	Motivate couples to go for CHCT	the reduction
couple	and faith-based	sermons, video/audio/print	CHCT, discordance, availability of	services	in new HIV
communication	organizations (2°)	testimonials, existing support	services, and the importance of couples	Provide support to couples after	infections in
and in the		materials, flyers indicating	testing together	testing	Uganda
ow levels of		availability of services	Supportive of CHCI and campaign		
disclosure			goals		
	After HCT				
conflicting schedules for	HIV negative	Risk reduction planning tool,	Know which behaviors increase risk of	Make and adhere to a risk reduction	
Countes	concordant	l esting inegative procnure,	TIIV	plan	
coldn	conples (1°)	referral form, existing support	Believe it is important to stay faithful and	Communicate on HIV-related issues	
Low rates of		materials	reduce multiple sexual partners in order to stay HIV negative		
CHCT	HIV positive	Risk reduction planning tool,	Know how to live positively	Support each other to live positively	
	concordant	disclosure planning tool, PLHA	Believe they can live a bright future by	Make and adhere to a prevention for	
Poor quality of	couples (1°)	support discussions and home	practicing positive living	positives risk reduction plan	
CHCT services		visits, "Testing Positive"		Seek FP/PMTCT services and/or test	
		brochure, referral form, existing		children for HIV	
		support materials			
	HIV discordant	Risk reduction planning tool,	Understand the reality of discordance in	Make and adhere to a risk reduction	
	() codboo	Discordant" brochure, referral	Motivated to protect the uninfected	partner	
		form, existing support	partner from infection	Support infected partner to live	
		materials, post-test couple		positively	
		support discussions, home		Seek FP/PMTCT services and/or test	
		VISITS		Cilidiei loi iiiv	

Target Audience

Primary Target Audiences Before CHCT:

Couples who do not know each other's HIV status. These couples may or may not
already be engaged in a sexual relationship. This includes married, unmarried,
cohabiting, long-term, and casual partnerships. The campaign will aim
to reach couples within 10km of HCT services, either static or outreach.

During/after CHCT:

After couples of unknown HIV status test together, then will then fall into one of three categories:

- · HIV positive concordant couples
- HIV negative concordant couples
- · HIV discordant couples

Secondary Target Audience

- · HCT service providers
- · Religious leaders

Audience Analyses and Communication Strategies

Audience Analysis	

Countes who do not know each other's HIV status

Couples who do not know each other's HIV status Social Profile Man may know own status but not spouse's status Woman may know own status but not spouse's status Female couple members are typically housewives; spend a lot of time in the garden Male couple members have more time to participate in community education activities High levels of alcohol consumption among the men Males are typically the decision makers for sexual and reproductive health Limited financial capacity for HCT, ARVs, etc. High access to radio Seek health services individually, rather than as a couple At church, weddings, and other functions, often find couples sitting apart Very low couple communication in general, and around HIV/AIDS in particular Find couples together in the bedroom; may be listening to the radio (FM stations, health or politics related programs) Couples in rural areas more likely to eat dinner together (8-9pm) Watch live football matches, drama shows and other entertainment together Talk about their children, problems in the house (e.g. soap, salt), change in weather, famine, tasks/household responsibilities – applies to rural, peri-urban, and urban couples Those that belong to Mothers'/Fathers' Unions are more empowered to talk to each other Feel it is important to keep the marriage, strengthen the partnership **Desired Behavior** Assess their risk of HIV Talk to their partner about each others' HIV status and the need to test for HIV Go for HIV counseling and testing together with their partner Disclose their HIV status to their sexual partner(s)

Couples who do not know each other's HIV status		
Couples who do not know each other's miv status		
Actual Behavior	 Do not talk about HIV as a couple Go for HCT alone or not at all Do not disclose their HIV status to their partner Do not ask their partner's HIV status Exposed to HIV messages individually, but do not share information or communicate with each other about HIV in general Deny HIV risk, do not want to imagine being HIV positive, think it is other people's problem Continue to engage in risky sexual behavior 	
Benefits of Actual Behavior	 "Ignorance is bliss". Not knowing each other's status avoids potential blame, tension, and break-up. Maintain their reputation in the community as a couple that is unaffected by HIV 	
Barriers to Desired Behavior	 Knowledge and Attitudes Low levels of HIV risk perception—since they are a couple, and they trust one another, they do not think they can be at risk of HIV Misconception about HIV status. Many people do not realize couples can have different test results. Misconceptions around discordance are highly prevalent. People incorrectly believe that co-infection is inevitable – the HIV-negative couple member is actually infected, the virus was just taking time to show up in his/her blood. Clients also believe that some people are immune from HIV infection, referencing "strong blood" and the "O" blood group in articular, and that HIV infection is only through "rough" sex. HIV negative status is also viewed as a reward from God. All of these beliefs may result in a lack of motivation to practice risk reduction behaviors. Belief that monogamy is 'safe'. Some are aware that partner's have outside partners, but fear conflict and do not bring it up. Others do not know partners have outside partners. Belief that women do not have multiple sexual partnerships. Lack of knowledge about where to obtain CHCT Unaware of the benefits of CHCT HCT is not a priority 	

Couples who do not know each other's HIV status

Couple communication

- Many couples do not want to talk about testing; they think it will lead to arguments about infidelity and which member of the couple was first infected
- Wives who are dependant on husbands financially are less likely to bring up the subject
- Younger and less educated women than men are less likely to bring up the HCT subject for discussion

Fear

- There is a fear of knowing one's HIV positive status and the resulting consequences, including reaction of their partners (separation, loss of income, physical abuse), family members (blame, neglect), and the community at large (gossip, discrimination)
- Both women and men are concerned over fear of separation from sexual partners or losing their marriage in the event of a positive result. Women are afraid that men would "universally condemn the wives for 'bringing the disease into the home,' even if the woman was faithful and the husband knew himself to be promiscuous," and that they would lose a source of income. Men are concerned about who will care for them and their children at home

Structural

- Poor quality of CHCT services (couple counseling) and inadequate ongoing support services for couples following HCT. Low capacity of service providers to deliver couple HCT.
- Access to CHCT: Financial barriers, distances to testing sites
- It is difficult to bring the couple together for HCT at the same time, given different work and domestic schedules

Sociocultural

- There is a "social license" given to men regarding extramarital relations, which is not present for the women. Multiple partnerships are culturally acceptable for men.
- Gender inequality; women do not feel empowered to go for CHCT

Couples who do not know each other's HIV status

Benefits of Desired Behavior

All couples

- Disclosure in CHCT is 100%. You can learn your HIV status together, so there is immediate disclosure and no doubt over each others' results.
- You can hear information and messages together, so you have mutual understanding of the issues.
- You can learn together about how to adopt safer sex practices.
- It is a sign of trust and love.
- It can strengthen the relationship and promote mutual understanding.
- You can plan for your future and that of your family.
- Just because one partner is HIV positive does not mean the other is, too. It is also true that if one partner is HIV negative, the other may be HIV positive. If you are HIV discordant, HCT can help you to avoid transmission to the uninfected partner, and support the positive partner to live longer.
- You have a right to protect yourself from HIV by knowing your partner's status and making informed sexual and reproductive health decisions.
- You can lead an informed, safe, and satisfying sexual life based on respect for mutual rights and responsibilities.
- It is not HIV testing alone, but disclosure of HIV serostatus to your sexual partners that allows couples to make informed decisions about sexual behavior.

Couples with at least one HIV positive member

- A counselor can support you both to discuss concerns and help you cope with your situation. S/he can help reduce tension and prevent blaming.
- Treatment and care decisions can be made together.
 Infected members of couples may be more likely to follow up on needed medical care and take medication when their partners know their HIV status.
- You will have fewer worries and not have to hide your status. It can reduce your stress levels.
- It avoids partners finding out from someone else or on their own.
- You can plan to avoid re-infection and live together positively.

Couples wh	o do not know each other's HIV status
	 With your partner knowing your status, it will allow you to openly seek care at health facilities when sick rather than having to get treatment secretly. Your partner can also care for you properly. You have an obligation to inform your partner if you are HIV positive; they also have a right to protect themselves from HIV. Your children's future depends on it. If you are considering having a baby, couple HIV services enhance opportunities to prevent mother-to-child transmission of HIV. If you already have children, you owe it to your family to remain healthy so you can take care of them, and to test them to see if they are HIV positive. Make known their cause of death, so that partners do not think they died from witchcraft or an unknown cause. HIV concordant negative couples You can celebrate together. You can strengthen your trust and love.
Key Constraint	Fear of conflict in the event of an HIV positive test result: blame for promiscuity, for bringing HIV into the marriage, denial of children/wife/property/house/land/investments, separation (especially if woman is positive), loss of status, stigma
Key Benefit	Disclosure in CHCT is 100%. You can learn your HIV status together, so there is immediate disclosure, and support can be given to avoid blame and conflict.
Communication Strategy Communication Objectives	 Increase HIV risk perception among couples Increase the proportion of couples who feel it is important to know their partner's and their own HIV status regardless of the possible results Increase the number of couples that know it is possible for one partner to be HIV positive and the other HIV negative
	National Couples HIV Counseling & Testing Communication Strategy 2009 17

Couples w	rho do not know each other's HIV status
Key promise	If you go for couple HIV counseling and testing, a counselor will be available to help you cope with your fears, avoid blame and conflict, and advise you on how to lead a healthy life.
Desired Action Response	Now that I know that my partner(s) and I are at risk of HIV, and the benefits of testing with my partner(s), I will go for counseling and testing with him/her.
Support Points	 Testimonies of couples who are HIV discordant, concordant positive or concordant negative who share the benefits they have experienced from testing together. HCT services are accessible and free in many districts HIV/AIDS related services are accessible and some are even free The current National Strategic Plan supports delivery of CHCT services There is a wide network of HCT service providers and promoters in the country Statistics indicate increased rate of new HIV infections among people in established relationships Knowing both of your HIV statuses can help you plan for PMTCT if necessary
Key message Content	 If you are already HIV positive, you cannot change your status. Being HIV positive is not the end. So let's learn from the past and focus on the present and the future. Benefits of CHCT to a couple and children Where to go for CHCT and related services (PMTCT, ART and other support services) The concept of discordance and its relationship with CHCT The influence of CHCT in accessing other services and hence couple's health The benefits of spousal communication on HCT and other HIV/AIDS related issues: assess HIV risk, make plans, share information regarding HIV and AIDS, can support one another

Couples who do not know each other's HIV status

Illustrative Communication Channels and Approaches

Couples of unknown HIV status will be targeted nationally through a mass media campaign. In the 8 districts where the testing events will take place, mass media will be supplemented by interpersonal communication and community mobilization approaches.

Mass Media

- Launch
- Radio spots
- DJ mentions
- TV spots/skits (e.g. before/after news)
- Mobile community radio talk shows (kimeza)
- Outdoor (billboards, road stars)
- Print (posters, newspaper, flyers)
- Branding of HCT service delivery points
- Promotional materials (e.g. t-shirts)
- Video, audio, print testimonials

Interpersonal Communication and Community Mobilization

- Mobilization through: local leaders, health workers, community volunteers, VHTs, PLHA, post-test clubs, couple clubs, ssengas, NGOs, CBOs, FBOs, community groups, Tuko clubs
- Approaches: community dramas/theatre for development, community couple dialogue sessions, health talks, couples activities/games, film shows, listening groups

	/ negative concordant couples Audience Analysis
Demographic Profile	 Women (20 – 39), men (25 – 45) Married, unmarried, and co-habiting couples of reproductive age in urban and peri-urban areas May or may not already be engaged in a sexual relationship May already have children or be pregnant Engaged in some income generating activity Education of at least primary level
Social Profile	 Men spend most of their time at bars and trading centers High levels of alcohol consumption among the men Males are typically the decision makers for sexual and reproductive health Limited financial capacity for HCT, ARVs, etc. High access to radio May engage in multiple sexual partnerships, especially men Influenced by peers, religious/cultural/local council leaders, family (particularly older relatives)
Desired Behavior	Make and adhere to a risk reduction plan, which may include mutual sexual faithfulness, correct and consistent condom use for added protection, and /or regular communication around HIV
Actual Behavior	 Some may have low levels of couple communication, extra marital relations, multiple sexual partners, unprotected sex (because they "trust" their partner) Others may be engaging in couple communication and practicing safer sex to prevent HIV
Benefits of Actual Behavior	Enjoy unprotected sex

Acceptability among peers

Avoid the reality of the risks involved

HIV negative concordant couples	
Benefits of Desired Behavior	 Prevention of HIV in the couple and their children Being HIV free makes you financially and socially stable Avoid cost that would otherwise be incurred due to being HIV positive Emotional comfort that comes with being HIV negative Enhances level of trust and communication among couples
Barriers to desired behavior	 Low levels of couple communication Low quality of CHCT services and capacity of providers to offer risk reduction counseling Focus of HCT on identifying positives to enroll in ART Low risk perception Low levels of social acceptance of condom use among couples High level of alcohol consumption Low male involvement
Key Constraint	Low risk perception: Believe that they are negative and can continue living without HIV
Key Benefit	If you discuss your HIV status openly with your partner and agree on a plan to protect each other, you will maintain the trust and stability of your relationship.
	Communication Strategy
Communication Objectives	 Increase the proportion of HIV negative couples who are sexually faithful to each other Increase the proportion of HIV negative concordant couples with high levels of HIV risk perception as reflected in correct consistent condom use
Key promise	If you remain sexually faithful to each other then it will strengthen your relationship and do away with the fear of transmitting HIV to your children If you use condoms correctly and consistently then you will maintain your HIV negative status and be able to enjoy peace of mind knowing you are both safe from HIV
	National Couples HIV Counseling & Testing Communication Strategy 2009 21

HIV negative concordant couples	
Desired Action Response	Now that we understand that we are both HIV- negative, we will make and stick to a risk reduction plan so that we stay un-infected.
Support Points	 Testimonies from concordant negative couples who benefited from CHCT Existence of support networks within the community Negative status acts as a motivation/platform for remaining HIV free Condoms are available and affordable Use testimonies of couples who have tested concordant negative and lived faithfully and have remained HIV negative Statistics related to prevalence of HIV amongst couples Availability of information about HIV prevention
Key message Content	 A concordant couple is where both partners have the same HIV status – they are both negative or both positive. Most couples tested for HIV will be concordant negative. The most effective way for you both to stay HIV-negative and to protect each other from HIV is by having sex only with each other. If either of you has sex with a person whose HIV statu is not known and you do not use a condom, you are a very high risk of getting HIV and bringing it into your relationship. Condoms must always be used if either partner has sex outside the relationship. The status of other partners can only be determined through HIV testing. There is a small chance that the test did not detect HIV if you were infected very recently. If you are concerned about a recent exposure to HIV, such as sex with someone whose HIV status you did not know and you did not use a condom, you should get another test in about four weeks. The package for HIV negative couples should also include information on referrals for services regarding STIs, family planning, care during pregnancy, or support.

HIV	negative concordant couples
	 Condom use: benefits, where to get them, dispel myths Sexually faithfulness: benefits, dispelling myths and misconceptions
Illustrative Communication	Video, audio, print testimonials
Channels and Approaches	 Video, audio, print testimonials Risk reduction planning tool IEC materials, e.g. brochure on testing negative Existing support materials: Everyday Health Matters prevention edition (UHMG), others TBD Referral forms Supportive counseling/follow up services Post-test clubs, couples clubs, religious organizations, Tuko clubs (e.g. group sessions, home visits)
	23

HIV positive concordant couples

	positive contordant couples
	Audience Analysis
Demographic Profile	 Both partners have had an HIV test and have disclosed to each other They live in close proximity to HCT services Older couples who have been married longer more likely to be HIV positive concordant; women (30 – 39 years), men (35 yrs – 45 years) Middle to high income category Attained some education Majority of them have a minimum of primary education May already have children or be pregnant
Social Profile	 They don't use condoms Limited discussion of HIV issue prior to taking the test as a couple Married, unmarried, and co-habiting couples of reproductive age in urban and peri-urban areas May or may not already be engaged in a sexual relationship High levels of alcohol consumption among the men Males are typically the decision makers for sexual and reproductive health Have access to a radio
Desired Behavior	 Support each other to live positively: Eat well balanced diet, refrain from alcohol, practice OI prevention (eg. sleep under insecticide treated net, screen for TB, boil or purify drinking water, take prophylactic Cotrimoxazole, etc.) Make and adhere to a prevention for positives risk reduction plan (e.g. couple communication, partner reduction, mutual sexual faithfulness, correct and consistent condom use) Go for HIV/AIDS and related services together (e.g. ART, TB treatment, STI management, psychosocial support, family planning, PMTCT)

- Have their children tested for HIV
- Use modern family planning methods to prevent unintended pregnancies
- Adhere to their HIV treatment
- Join post test couple clubs so as to get support from other positive couples

Actual Behavior Often engage in unprotected sex since both members are HIV positive Unaware of practices to reduce Ols Rarely test children for HIV Resigned about life – Why practice prevention if we are HIV positive? Some break up and move on to other partners who may or may not be HIV positive. No disclosure of HIV status to new partner Constantly blame each other for transmission of the HIV virus; other relationships break up because of blame and guilt and start new sexual relationships with others without disclosing status or knowing the status of the partner. Benefits of Actual Behavior Live sex Avoid confronting the problem at hand Reduced stress and frustration Saved from costs and time involved in taking children for testing and avoid frustration of knowing children's status Benefits of Desired Behavior Avoid re-infecting each other with a different strain of the virus Avoid acquiring and infecting each other with STIs Can plan for the future, such as what to do with your dependents Can access treatment, care and support to help you live stronger, longer Can avoid transmitting HIV to future sexual partners Can avoid transmitting HIV to your children through PMTCT services Can prolong their lives and stay healthy longer Can lead a quality life Can continue to support each other as couples and stap the benefit of a healthy relationship.	HIV _I	positive concordant couples
Avoid confronting the problem at hand Reduced stress and frustration Saved from costs and time involved in taking children for testing and avoid frustration of knowing children's status Avoid re-infecting each other with a different strain of the virus Avoid acquiring and infecting each other with STIs Can plan for the future, such as what to do with your dependents Can access treatment, care and support to help you live stronger, longer Can avoid transmitting HIV to future sexual partners Can avoid transmitting HIV to your children through PMTCT services Can prolong their lives and stay healthy longer Can lead a quality life Can continue to support each other as couples and	Actual Behavior	 are HIV positive Unaware of practices to reduce Ols Rarely test children for HIV Resigned about life – Why practice prevention if we are HIV positive? Some break up and move on to other partners who may or may not be HIV positive. No disclosure of HIV status to new partner Constantly blame each other for transmission of the HIV virus; other relationships break up because of blame and guilt and start new sexual relationships with others without disclosing status or knowing the
the virus Avoid acquiring and infecting each other with STIs Can plan for the future, such as what to do with your dependents Can access treatment, care and support to help you live stronger, longer Can avoid transmitting HIV to future sexual partners Can avoid transmitting HIV to your children through PMTCT services Can prolong their lives and stay healthy longer Can lead a quality life Can continue to support each other as couples and	Benefits of Actual Behavior	 Avoid confronting the problem at hand Reduced stress and frustration Saved from costs and time involved in taking children for testing and avoid frustration of knowing children's
enjoy the benefit of a fleating relationship	Benefits of Desired Behavior	 the virus Avoid acquiring and infecting each other with STIs Can plan for the future, such as what to do with your dependents Can access treatment, care and support to help you live stronger, longer Can avoid transmitting HIV to future sexual partners Can avoid transmitting HIV to your children through PMTCT services Can prolong their lives and stay healthy longer Can lead a quality life

HIV	positive concordant couples
Barriers to desired behavior	 Bitterness and anger about the fact that one has a terminal disease Anger about having been infected by partner Stigma and discrimination Lack of acceptability for use of condoms as a preventive measure Lack of belief that re infection exists Feelings of shock, anxiety, depression, and loss may affect the couple's ability to plan effectively for the future Unaware the children can be tested for HIV or treated for AIDS Believe that it is expensive to eat a well balanced meal Believe that ART is expensive and frequently out of stock Fear of being stigmatized
Key Constraint	Hopelessness about their lives and future
Key Benefit	Can prolong their lives and stay healthy longer Communication Strategy
Communication Objectives	Increase the proportion of HIV positive concordant couples who believe they can live a longer, more healthy life by practicing positive living
Key promise	If you adopt positive living practices you will have a longer, more healthy life
Desired Action Response	Now that we know we are both HIV positive, we will support each other to live positively.

HIV positive concordant couples

Support Points

- Support networks for PLHA are a source of emotional support
- Testimonies from HIV positive concordant couples who tested together and are now living healthy and productive lives
- Statistics of HIV positive couples who have lived long and productive lives
- Information on the impact of re-infection with other strains of the virus on the immune system
- HIV treatment is now available, affordable and free for some groups of people
- Supplies and commodities for HIV basic care e.g.
 Septrin, LLINs, Aguasafe are available and affordable
- HIV testing and treatment services are available for children

Key message Content

- The positive living package and how to utilize it
- Benefits of the positive living package
- Social support groups for PLHA and the benefits of joining such groups
- HIV/AIDS related services and where they can be found: ART, PMTCT, TB testing and management, condoms, STI treatment
- The benefits of testing children of PLHA for HIV

Illustrative Communication Channels and Approaches

- Video, audio, print testimonials
- Risk reduction planning tool
- IEC materials, e.g. brochure on testing positive
- Existing support materials: Everyday Health Matters prevention and palliative care editions (UHMG), positive prevention brochure (HCP), series of 6 palliative care brochures (UHMG), others TBD
- Referral forms
- Supportive counseling/follow up services
- Post-test clubs, couples clubs, religious organizations, Tuko clubs (e.g. group sessions, home visits)

HIV discordant couples

niv discordant couples	
Audience Analysis	
Demographic Profile	 Women (20-39), Men (25-44) In urban and peri-urban areas Married or co-habiting May already have children or be pregnant May or may not already be engaged in a sexual relationship Low levels of income and education (have primary education or higher with some steady income and can read and write) Male spouses have greater access to information and services, as well as financial independence, higher literacy levels than the women
Social Profile	 High levels of alcohol consumption among the men Males are typically the decision makers for sexual and reproductive health Limited financial capacity for HCT, ARVs, PMTCT and alternative feedings/options (specifically for women) High access to radio (consider also media preference and programmes) In-laws/friends and religious leaders/congregations are influencers
Desired Behavior	 Discuss HIV-status with each other and decide on a plan to protect the un-infected partner Protect uninfected partner through consistent condom use Practice mutual sexual faithfulness Adhere to treatment, care and support plans Seek HCT services for their children Go for HIV/AIDS and related services together (e.g. ART, TB treatment, STI management, psychosocial support, family planning, PMTCT)

	HIV discordant couples	
Actual Behavior	 Communication breakdown (if they do not separate) Increase conflict and violence (e.g., sexual and emotional/psychological) Internal stigma/discrimination (from guilt and shame) Men (if positive) often demand care from their spouses but will not provide the same if the women are positive Often decide to separate Engage in unprotected sex (because of denial, misconception, etc) Do not test their children for HIV Fear to nurse spouse for lack of correct information on nursing care/preventive measures 	
Benefits of Actual Behavior	 Unprotected sex (pleasure) Temporal relief and postponement of facing reality Illusion that their children may not be HIV positive Illusion of being safe 	
Benefits of Desired Behavior	 CHCT helps reduce transmission among discordant couples by helping couples adopt risk-reduction behaviors, increase condom use, and reduce mother-to-child transmission. It is very important for the negative partner to stay negative. The negative partner can be a source of support for the positive partner, both emotionally and in terms of HIV care and treatment. Should the positive partner become ill or die, having an HIV negative, healthy partner can help ensure the well-being of any children or other household members. The well-being of the HIV-infected partner directly affects the well-being, welfare, and future of the couple and their family. Screening children for HIV enhances their well being/ welfare and future of the couple and family 	
	1	20

	HIV discordant couples
Barriers to desired behavior	 With HIV discordant couples, the increased risk of infection comes from within stable relationship, rather than from outside sexual partners. Abstinence or condom use within long-term or stable sexual partnerships is rare. Pressures to have children often oblige unprotected sex. Many couples think discordance is very rare, and feel isolated by their test results. Discordance is typically equated with unfaithfulness of the positive partner, which often results in blaming and strained relationships. Couples do not consider that they might have entered their relationship with HIV discordant status. The HIV-infected partner may have greater disclosure concerns. Misconceptions around discordance are highly prevalent: Co-infection is inevitable – the HIV-negative couple member is actually infected, the virus was just taking time to show up in his/her blood Some people are immune from HIV infection (referencing "strong blood" and the "O" blood group in particular) HIV negative status is a reward from God The virus is sleeping and cannot be transmitted One partner has been unfaithful There has been a mistake in the lab We have been having sex all this time and never transmitted the virus, so there is no need to start taking precautions now
Key Constraint	Understanding the reality of discordance
Key Benefit	Should the positive partner become ill or die, having an HIV negative, healthy partner can help ensure the well-being of any children or other household members.

Communication Strategy	
Communication Objectives	Increase the proportion of HIV discordant couples who understand the reality of discordance in their lives Increase the proportion of HIV discordant couples who take action to protect the uninfected partner from infection Increase the proportion of HIV discordant couples who support the infected partner to live a healthy and productive life
Key promise	If you protect the uninfected partner from infection, you will ensure the well-being of any children or other household members
Desired Action Response	Now that I know that it is possible for one partner to have negative test results while the other is HIV negative, I will choose to use condoms consistently to prevent infection.
Support Points	 Testimonies of PHAs Existence of post test clubs in the communities The influence of community groups like mothers' unions in the communities HIV/AIDS drugs available and free in some health facilities Condoms are affordable and accessible One out of every 20 couples living together in Uganda is HIV discordant
Key message Content	 The concept of discordance The benefits of protecting infection to the un-infected partner How to use condoms The benefits of joining community support groups The importance of spousal communication and support Support required by the infected partner HIV discordance is NOT a sure sign of infidelity. In many cases, the couple enters their relationship when they are discordant. Less frequently couples become

to HIV.

discordant due to outside partners or other exposure

	HIV discordant couples	
	 A couple can remain HIV discordant for a long time – even more than 10 years. How to make risk reduction plan 	
Illustrative Communication Channels and Approaches	 Video, audio, print testimonials Risk reduction planning tool IEC materials, e.g. brochure on testing positive Existing support materials: Everyday Health Matters prevention and palliative care editions (UHMG), positive prevention brochure (HCP), series of 6 palliative care brochures (UHMG), others TBD Referral forms Supportive counseling/follow up services Post-test clubs, couples clubs, religious organizations, Tuko clubs (e.g. group sessions, home visits) 	

HCT service providers	
Audience Analysis	
 Mostly female Age range (20-59) Some married Some have children Middle income earners High literacy levels, speak English Some of the service providers are living with HIV 	
 They operate at HC IV, HCIII, Private and NGO clinics Responsible for provision of other health services, not just HCT, and view HCT as an added responsibility Have basic training in HCT Health workers in general High client load Work 8-hour days; not available on the weekends Limited knowledge of other care and support service in the communities Not trained/skilled in CHCT Underpaid and de-motivated Majority have experience of about 5 years May have stigmatizing attitudes No mechanisms for addressing burn outs 	
 Facilitate couples to assess their risk to HIV, test for HIV together as a couple and adopt risk reduction plans Diffuse tension, blaming and conflict in the event of HIV positive test results Respond favorably toward CHCT clients 	
 Provide low quality CHCT services Poor attitude towards HCT in general Rush counseling sessions in order to beat target or address workload Tend to be impatient with couple duration versus individual duration For HIV positive service providers there is a tendency to base on personal experience and disregard the uniqueness of the clients Stigmatization of clients occasionally 	

	HCT service providers
Benefits of Actual Behavior	 Emotional relief for the HIV positive service provider Reducing service provider workload by rushing through sessions Able to meet given targets Do not have to deal with the challenges of testing couples (e.g. blame, tension)
Benefits of Desired Behavior	 With successful couple counseling, the workload for the service provider is reduced if infections are prevented by encouraging risk reduction practices Recognition and respect for sustained couple relations due to service provider support Self satisfaction Self development and career enhancing The opportunity to use lessons from counseling sessions to own life
Barriers to desired behavior Key Constraint Key Benefit	 Limited knowledge and skills for CHCT Lack of CHCT focused communication tools Work overload Lack of motivation Limited knowledge and skills for delivery of quality CHCT services Respect and recognition that arise from successfully
	counseled couples
Со	mmunication Strategy
Communication Objectives	 Increase the proportion of HCT service providers with knowledge and skills to counsel couples Increase provider willingness to counsel couples
Key promise	If you make an effort to counsel couples effectively for CHCT, you will be recognized and appreciated in your community.
Desired Action Response	Now that I have the knowledge and skills to counsel couples, I will help couples to assess their risk for HIV, test for HIV together as a couple and adopt risk reduction plans

	HCT service providers	
Support Points	 Testimonies from service providers Client satisfaction reports Availability of CHCT trainings and tools on CHCT HCT policy to be reviewed to address CHCT issues Information on HIV prevalence among couples 	
Key message Content	 Concept, benefits of CHCT CHCT process Role of service providers in CHCT HIV/AIDS integrated care service package. Location of HCT and related services The influence of positive attitude towards couple on their motivation to adopt risk reduction plans 	
Illustrative Communication Channels and Approaches	 Updated CHCT training manual and training Print materials (e.g. risk reduction planning tool, pre/post test counseling aid, cue cards, client request forms, flipcharts) Radio program/radio distance learning program Video, audio, print testimonials Give-aways for provider recognition, e.g. labeled aprons, pens, diaries, T shirts, calendars Branded service delivery points 	
		35

	Audience Analysis
	Audience Analysis
Demographic Profile	 Male and female Age 25+ years May be married, may not be married Some have children, others do not Income ranges from low to high Education levels vary; have religious training
Social Profile	 Highly influential in social and religious matters Honored and respected in their congregations and in the community Very knowledgeable about what's happening in the community Interact regularly with the congregation (at least once/week) Preside over funerals, weddings Conduct home pastoral visits, e.g. to pray for the sick, provide spiritual counseling, follow up on those infected and affected Often used as a medium of communication when there's a problem (e.g. polio outbreak) Listen well Some have other vocations (e.g. teachers) Engage in community meetings, visit schools, make ward rounds in hospitals Typically devote a day for counseling Provide pre-marital counseling through group and individual couple sessions They advocate on behalf of their congregations on priority issues (people's mouth piece)
Desired Behavior	 Integrate CHCT messages into their sermons and other pastoral activities Mobilize couples to go for CHCT through institutiona structures, e.g. Mother's Unions, Father's Unions, Head of Laity
	 Provide on-going support after testing through institutional structures Dispel rumors and misconceptions (i.e. preach that "God works through Medical workers using their scientific knowledge to heal)

	Religious Leaders
Actual Behavior	 Communicate indirectly about CHCT Often do not directly acknowledge HIV and AIDS but refer to them in the abstract or in an oversimplified way May reference CHCT in pre-marital counseling sessions, but not in a formal or routine manner Some FBOs provide HIV/AIDS-related health services
Benefits of Actual Behavior	 Can avoid talking about sensitive and difficult issues Allows religious leaders to communicate in a socially acceptable manner
Benefits of Desired Behavior	 Religious leaders will be in a position to communicate effectively about CHCT Will feel empowered and more respected by being able to deal with this issue It will help to strengthen couple relationships within the congregation It will contribute to overall health of the congregation (e.g. by identifying those who are HIV positive and referring them for treatment, care and support; by preventing infection to negative partners) It is likely to have a "multiplier effect", whereby members of the congregation who have heard the messages then pass them on to others
Barriers to desired behavior	 Limited knowledge on what to communicate, low access to information Fear of talking about difficult issues HIV is perceived to be the result of immoral behavior (e.g. associated with promiscuity) Misconceptions about discordance Belief in healing powers (if you pray, you will be healed) Lack of an effective referral system HIV-related stigma
Key Constraint	Limited knowledge and access to information about CHCT
Key Benefit	 Feeling of confidence that comes from being able to communicate effectively about CHCT and making a positive contribution to the society. Couple counseling will enhance fidelity among the married and will promote the marriage institution

Communication Objectives	 Increase the number of religious leaders with accurate knowledge about CHCT, discordance, availability of services, and the importance of couples testing together Increase the number of religious leaders who are supportive of CHCT and campaign goals through institutional structures, sermons and activities Increase the number of religious leaders who motivate couples to go for CHCT services Increase the number of religious leaders who provide ongoing support to couples after testing through institutional structures
Key promise	If you communicate openly with couples around CHCT, you will be a trusted and respected leader in your community.
Desired Action Response	Now that I know how and what to communicate to couples about CHCT, I will motivate couples to go for CHCT services.
Support Points	 Religious leaders have a captive audience and a platform from which to integrate CHCT messages CHCT services are available in the community Multimedia channels will provide reinforcement and supportive information (e.g. radio spots) Post-test clubs are available for follow-up after testing Reference materials will be available for religious leaders and members of the congregation Campaign messages are in line with religious leaders overall mission (e.g. no outside sexual partners); the campaign reinforces what they are already doing, rather that diverting
Key message Content	 Benefits of CHCT CHCT process Discordance Location of HCT and related services Linkages to scripture

Illustrative Communication Channels and Approaches

- Orientation meetings
- Talking points
- Video, audio, print testimonials
- Flyers with locations and times of CHCT services
- Print materials (e.g. CHCT campaign posters, Everyday Health Matters, palliative care brochures)
- Utilize existing religious structures, e.g. Mothers' Unions, Fathers' Unions, Head of Laity

Implementation Arrangements

The success of the campaign hinges on the expertise and participation of HCT stakeholders throughout the country. The Ministry of Health AIDS Control Programme (ACP) will serve as the major coordinating body for this campaign. AIDS Information Center (AIC) will be the lead implementing agency, given their experience with HCT and couple counseling, and testing and facility readiness to respond to anticipated client needs. The Health Communication Partnership (HCP) will provide technical assistance to the design, implementation, monitoring and evaluation of the communication campaign through funding from USAID/Uganda.

The meaningful involvement of HCT service providers, people living with HIV/AIDS, community members, those implementing HIV prevention activities in the districts and/or communities, those engaged in treatment, care and support services, as well as those dealing in commodities and supplies is also of utmost importance. Partner roles and timelines will be agreed upon and MOUs signed at various levels.

There will be need for a strong and active coordinating body for the communication campaign and testing events. As such, a CT17 subcommittee, known as the national campaign coordination committee, will meet regularly to ensure timely execution of activites, sharing of infomation among partners and address any arising issues pertaining to the campaign. Communication and advocacy, service delivery, and monitoring and evaluation committees will be established within this national campaign coordination committee. HCP will lead the communication team, AIC will lead the service delivery team, and MOH will lead the monitoring and evaluation and coordination committees.

Further, HCP will engage the services of an advertising agency for creative design of campaign concepts and materials, as well as media placement. The Communication and Advocacy and Coordination committees will be responsible for reviewing, pre-testing, and approving all materials prior to production and dissemination.

In keeping with HCP's mandate to build capacity for and institutionalize strategic communication expertise, HCP will assist AIC to manage and oversee the couple counselling and testing campaign on behalf of the ACP. HCP will enter into a sub-agreement with AIC and work closely with its staff to transfer skills, and strengthen its capacity to manage the campaign on behalf of ACP and its partners.

Research, Monitoring and Evaluation

A Research, Monitoring and Evaluation (RM&E) subcommittee will develop a formal RM&E plan for the CHCT communication campaign. It is anticipated that the RM&E plan will have three major components: formative assessments, monitoring of the implementation process, and impact evaluation. Illustrative activities in these categories are outlined below.

Formative Assessments:

- · Literature review, to assess the current CHCT context in Uganda
- Facility assessment, to determine health facilities to provide CHCT during the campaign, identify gaps, and map HIV/AIDS services to inform referrals
- Concept testing, to determine the most convincing messages for the target audiences
- Pre-testing of campaign and provider materials, to determine their appropriateness, relevance and acceptability

Monitoring of the Implementation Process:

- Uptake of CHCT services before, after and during the campaign
- · Monitoring of test kit/commodities supply
- Regular support supervision visits
- Reports of community/PLHA/faith-based activities
- · Assessments of client satisfaction
- Identification of success and challenges in the implementation of provider tools and community mobilization approaches
- Media monitoring

Impact Evaluation:

- Pre/post-training performance assessment for CHCT counselors
- Household survey to determine exposure to the campaign and changes in knowledge, attitudes and practices surrounding CHCT. HCP fielded such a survey in 2008, and has plans for a follow-up in 2010.

References

Akol Z (2008) Demonstrating the added value of HIV testing and counseling in HIV prevention and impact mitigation. Presentation at the Uganda National AIDS Conference. Kampala, Uganda.

Alwano-Edyegu MG, Marum E. (1999) Knowledge is power: Voluntary HIV counseling and testing in Uganda. UNAIDS, Geneva, Switzerland.

Auta CS (2008) Mobile CT in Nigeria: Reaching youth and hard-to reach populations. International HIV Counseling and Testing Workshop. Lusaka, Zambia. Presentation 22 January 2008. Accessed 14 April 2008.

Basset MT (2002) Ensuring a Public Health Impact of Programs to Reduce HIV Transmission From Mothers to Infants: The Place of Voluntary Counseling and Testing. American Journal of Public Health 92, 347-351.

Beyer A (2008) Improving Counseling Messages in Zambia. International HIV Counseling and Testing Workshop. Presentation XX January 2008. Lusaka, Zambia. Accessed 14 April 2008.

Bunnell R (2008) HIV Prevention and HCT: Thinking Universal. International HIV Counseling and Testing Workshop. Lusaka, Zambia. Presentation 22 January 2008. Accessed 14 April 2008.

Bunnell RE, Nassozi J, Marum E, et al. (2005) Living with discordance: knowledge, challenges, and prevention strategies of HIV-discordance couples in Uganda. AIDS Care 17, 999-1012.

Byaruhanga R (2008). Strategies for enhancing couple HCT and mutal disclosure of test results. Presentation at the Uganda National AIDS Conference. Kampala, Uganda.

Coates TJ, Steinberg M, Steinberg S et al. (2008) Prevention in the Context of VCT: Can We Make it Better? International HIV Counseling and Testing Workshop. Lusaka, Zambia. Presentation 22 January 2008. Accessed 14 April 2008.

Denison JA, O'Reilly KR, Schmid GP et al. (2007) HIV Voluntary Counseling and Testing and Behavioral Risk Reduction in Developing Countries: A Meta-analysis, 1990-2005. AIDS Behavior.

Dixon-Mueller R, Germain A (2007) HIV testing: the mutual rights and responsibilities of partners. The Lancet 370, 1808-1809.

Fabiani M, Cawthorne A, Nattabi B et al. (2007) Investigating factors associated with uptake of HIV voluntary counseling and testing among pregnant women living in North Uganda. AIDS Care 19,733-39.

Gage AJ, Ali D. (2005) Factors associated with self-reported HIV testing among men in Uganda. AIDS Care 17.153-165.

Higgins D (2008) Draft National Indicators for Monitoring and Evaluating HIV Testing and Counseling Programmes. International HIV Counseling and Testing Workshop. Lusaka, Zambia. Presentation 22 January 2008. Accessed 14 April 2008.

Homsy J, Kalamya JN, Obonyo J et al. (2006) Routine Intrapartum HIV Counseling and Testing for Prevention of Mother-to-Child Transmission of HIV in a Rural Ugandan Hospital. Journal of Acquired Immune Deficiency Syndrome 42, 149-154.

International HIV Counseling and Testing Workshop Report: Towards Universal Access to HIV Counseling and Testing. 21-24 January 2008. Lusaka, Zambia.

Janz NK, Becker MH (1984) The health belief model: A decade later. Health Education Quarterly 11, 1-47.

Kamenga C (2008) Premarital HIV Counseling and Testing for Couples: A neglected Opportunity. International HIV Counseling and Testing Workshop. Lusaka, Zambia. Presentation 22 January 2008. Accessed 14 April 2008.

King R, Katuntu D, Lifshay J et al. (2008) Processes and Outcomes of HIV Serostatus Disclosure to Sexual Partners among People Living with HIV in Uganda. AIDS Behavior 12, 232-243.

Lebona N, Fanarof D (2008) PEPFAR and the Know Your Status Campaign: Sustaining Effective Partnerships in Lesotho. International HIV Counseling and Testing Workshop. Lusaka, Zambia. Presentation 22 January 2008. Accessed 14 April 2008.

Loeto PR, Puso I, Monyatsi B, Moatshe R, Alwano MG (2008) Tebelopele's Experiences with Couple CT in the Context of VCT Settings. International HIV Counseling and Testing Workshop. Presentation XX January 2008. Lusaka, Zambia. Accessed 14 April 2008.

Malamba SS, Mermin JH, Bunnell R et al. (2005) Couples at Risk: HIV-1 Concordance and Discordance Among Sexual Partners Receiving Voluntary Counseling and Testing in Uganda. Journal of Acquired Immune Deficiency Syndrome 39,576-580.

Marum E (2008) Impact of Logo Development and a Mass Media Campaign on the Provision and Utilization of VCT Services in Kenya. International HIV Counseling and Testing Workshop. Presentation 23 January 2008. Lusaka, Zambia. Accessed 14 April 2008.

Matovu JK, Gray RH, Makumbi F et al. (2005) Voluntary HIV counseling and testing acceptance, sexual risk behavior and HIV incidence in Rakai, Uganda. AIDS 19, 503-511.

Matovu JK, Makumba F. (2007) Expanding access to voluntary HIV counseling and testing in

sub-Saharan Africa: alternative approaches for improving uptake, 2001-2007. Tropical Medicine and International Health 12, 1315-1322.

Matovu JK, Gray RH, Kiwanuka N et al. (2007) Repeat Voluntary HIV Counseling and Testing (VCT), Sexual Risk Behavior and HIV Incidence in Rakai, Uganda. AIDS Behavior 11,71-78.

McCauley A et al. (2004) Attracting Youth to Voluntary Counseling and Testing Services in Uganda. Population Council, Washington, DC.

Meeting to Review CHCT Strategy. 15 December 2008. Metropole Hotel, Kampala, Uganda.

Mhazo M, Billy S, Bruns C et al. (2008) Urban outreach CT in train stations, malls and on the streets of South Africa. International HIV Counseling and Testing Workshop. Lusaka, Zambia. Presentation 22 January 2008. Accessed 14 April 2008.

Motingia L (2008). Integrating CT for Male Partners of PMTCT Clients: Kinshasa, DRC. International HIV Counseling and Testing Workshop. Lusaka, Zambia. Presentation January 2008. Accessed 14 April 2008.

Mukaire PJ, Kisitu DK, Ssekamatte-Ssebuliba JB et al. (2004) LQAS Monitoring Report. Assessment of HIV/AIDS Related Knowledge, Practices and Coverage in 19 Districts of Uganda: October-November 2003. Uganda AIDS Commission & Uganda HIV/AIDS Control Project, Kampala, Uganda.

Nakanjako D, Kamya M, et al. (2007) Acceptance of Routine Testing for HIV among Adult Patients at the Medical Emergency Unit at a National Referral Hospital in Kampala, Uganda. AIDS Behavior 11,753-758.

National CT Policies and Guidelines (2008) International HIV Counseling and Testing Workshop. Presentation January 2008. Lusaka, Zambia. Accessed 14 April 2008.

New Start (2008) Couples Counseling. Accessed 13 May 2008 http://www.newstart.co.za/couples.htm

Ngige E (2008) Development of National HCT Logo and Campaign. International HIV Counseling and Testing Workshop. Presentation January 2008. Lusaka, Zambia. Accessed 14 April 2008.

Nsabagasani X, Yoder PS (2006) Social Dynamics of VCT and Disclosure in Uganda. DHS Qualitative Research Studies 13. Kampala, Uganda: UPHOLD Project and Calverton, Maryland, USA: Macro International Inc.

Okiira C (2009) Report on Mapping and Assessment of Health Facilities for the HCP Couple Communication Campaign in Arua, Lira, Soroti, Jinja, Kabarole and Kabale Districts.

Orkis J (2008) HIV Counseling and Testing in Uganda: A Literature Review. Prepared for the Health Communication Partnership, June 2008. Kampala, Uganda.

Painter T. (2001) Voluntary counseling and testing for couples: a high-leverage intervention for HIV/AIDS prevention in sub-Saharan Africa. Social Science & Medicine 53, 1397-1411.

Pool R, Nyanzi S & Whitworth JA. (2001) Attitudes to voluntary counseling and testing for HIV among pregnant women in rural south-west Uganda. AIDS Care 13, 605-615.

TB, HCT, MC Conversation Notes 8/2/2007

Uganda Bureau of Statistics (UBOS) & Macro International Inc. (2007) Uganda Demographic and Health Survey 2006. Calverton, Maryland, USA.

Uganda Ministry of Health (2005) HIV Counseling and Testing Toolkit for Coordinators and Supervisors. AIDS Integrated Model District Program, Kampala, Uganda.

Uganda Ministry of Health (2005) Uganda National Policy on HIV Counseling and Testing. Kampala, Uganda.

Uganda Ministry of Health & ORC Macro (2006) Uganda HIV/AIDS Sero-Behavioral Survey 2004-2005. Ministry of Health and ORC Macro, Calverton, Maryland, USA.

Vwalika C (2008) Couples Counseling and Testing in Zambia and Rwanda. International HIV Counseling and Testing Workshop. Lusaka, Zambia. Presentation 22 January 2008. Accessed 14 April 2008.

Wamai N (2008) Cost effectiveness analysis of CT strategies in Uganda. International HIV Counseling and Testing Workshop. Lusaka, Zambia. Presentation 22 January 2008. Accessed 14 April 2008.

Wanyenze R, Kamya M, Liechty CA, et al. (2006) HIV Counseling and Testing Practices at an Urban Hospital in Kampala, Uganda. AIDS and Behavior 10, 361-367.

Were WA, Mermin JH, Wamai N, et al. (2006) Undiagnosed HIV Infection and Couple HIV Discordance Among Household Members of HIV-Infected People Receiving Antiretroviral Therapy in Uganda. Journal of Acquired Immune Deficiency Syndrome 43, 91-95.

Wiite K (1992) Putting the Fear Back into Fear Appeals: The Extended Parallel Process Model. Communication Monographs 59, 329-349.

Wolff B, Nyanzi B, Katongole G et al. (2005) Evaluation of a home-based voluntary counseling and testing intervention in rural Uganda. Health Policy and Planning 20, 109-116.

Appendix A: List of CHCT Communication Strategy Partners

Name	Organization
Francis Nahamya Dr. Raymond Byaruhanga	AIDS Information Centre
Daniel Lukenge	
Penninah Kyoyagala	CCF
Nafuna Wamai	CDC
Ian McConnell	Clinton Foundation
Janet Nerima	Freelance consultant
Lillian Nakato Jennifer Orkis Cheryl Lettenmaier Ruth Musekura	Health Communication Partnership
Dr. Alex Coutinho	IDI
Edrine Namayanja Dr. Jennifer Namusubo	Makerere/Mbarara University Joint AIDS Program (MJAP)
Dr. Namata	Mildmay
Dr. Zainab Akol Michael Muyonga Jane Nabalonzi Sam Enginyu Ruth Kawesa Nina Lugumba Dr. Alex Ario	МОН
John Baguma	NMS
Joy Elizabeth Ogutu	PATCH consultants
Sarah Mbabazi	Population Services International (PSI)
Linda Birungi Demeter Namuyobo	RHU
Karen Drysdale	Salama Shield
Teddy Chimulwa Janet Bahizi	SCOT
Sophie Nantume	TASO
Rose Nalwadda	Uganda AIDS Commission
Wilberforce Musolo	UHMG
Rosemary Kindyomunda	UNFPA
Justine Mirembe Rhobbinah Ssempebwa Andrew Kyambadde	USAID
Beatrice Crahay Dr. Innocent Nuwagira	WHO





